



BROADBAND SERVICE AGREEMENT

| Customer Information | | | |
|---|--|-----------|----------------|
| First Name | | Last Name | |
| Business Name | | ABN | |
| Street Address | | City | State Postcode |
| Postal Address | | City | State Postcode |
| Current Email Address | | | |
| Telephone | | Mobile | Facsimile |
| Security Passphrase – used to identify you during telephone support | | | |

| User Details | |
|--|--|
| Preferred Username #1 @netaccess.com.au | Preferred Username #2 @netaccess.com.au |
| Preferred Password | Telephone Number to install ADSL to |

| Broadband Services (All prices include GST) | | | | | | |
|---|--|-----------|---|--|---|---|
| Service | Speed Details | Setup Fee | Monthly Fee | | | |
| 256/64 kbps ADSL | <ul style="list-style-type: none"> • New Signups have a 6 month contract period • Data transfer includes uploads and downloads • Services shaped on reaching data transfer limit • Free Static IP address • Web Mail • 2 E-mail addresses • Online User Account Management • No session limits or idle time outs Shaping sees the service being slowed to 64kbps until the end of month of usage. | \$125.00 | <input type="checkbox"/> 1GB Data Transfer \$39.95 | <input type="checkbox"/> 5GB Data Transfer \$44.95 | <input type="checkbox"/> 10GB Data Transfer \$49.95 | <input type="checkbox"/> 20GB Data Transfer \$59.95 |
| 512/128 kbps ADSL | | \$125.00 | <input type="checkbox"/> 1.5GB Data Transfer \$54.95 | <input type="checkbox"/> 5GB Data Transfer \$59.95 | <input type="checkbox"/> 10GB Data Transfer \$69.95 | <input type="checkbox"/> 30GB Data Transfer \$89.95 |
| 1500/256 kbps ADSL | | \$125.00 | <input type="checkbox"/> 5GB Data Transfer \$69.95 | <input type="checkbox"/> 10GB Data Transfer \$74.95 | <input type="checkbox"/> 25GB Data Transfer \$109.95 | <input type="checkbox"/> 50GB Data Transfer \$139.95 |
| Up to 8000/384 kbps ADSL | | \$125.00 | <input type="checkbox"/> 5GB Data Transfer \$89.95 | <input type="checkbox"/> 10GB Data Transfer \$99.95 | <input type="checkbox"/> 25GB Data Transfer \$129.95 | <input type="checkbox"/> 50GB Data Transfer \$169.95 |

| Hardware / Installation (All prices include GST) | | | |
|--|--|--------------|-----------------|
| Option | Details | Self Install | Profess Install |
| <input type="checkbox"/> Single Port Modem | ADSL/ADSL2/ADSL2+ Modem/Router USB/Ethernet | \$55.00 | \$100.00 |
| <input type="checkbox"/> Multiport Modem | ADSL/ADSL2/ADSL2+ Modem/Router with 4 port switch | \$70.00 | \$100.00 |
| <input type="checkbox"/> Wireless Modem | ADSL/ADSL2/ADSL2+ Modem/Router with 4 port switch & 802.11g Wireless | \$125.00 | \$120.00 |
| <input type="checkbox"/> Line Filter | Additional Line Filters (each), please specify quantity here : | \$19.95 | N/A |

| Payment Method | |
|---|---|
| <input type="checkbox"/> Mastercard <input type="checkbox"/> Visa | |
| Card Number | Expires |
| <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> | <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> |
| Cardholder's Name | Signature |

| Declaration | |
|---|------|
| <p>I hereby certify that I am authorised to sign this service agreement and instruct Coast Internet Access to provision the service as requested above. When the application is in the name of a legal entity other than an individual person (ie Business or Company), I concur that I have the relevant authority to sign for and legally bind the said entity to this agreement. Service is subject to being available at the installation address.</p> <p>This agreement is subject to Coast Internet Access' Standard Form of Agreement and Acceptable Use Policy where applicable. Full terms and conditions available at www.netaccess.com.au. By signing this service agreement I certify that I have read and understood said terms and conditions and Acceptable Use Policy.</p> <p>I/We agree to pay any and all fees due for the services provided when those fees fall due. Where payment has been indicated by Credit Card, I authorise Coast Internet Access to charge any and all fees owing for services when they fall due to the noted Credit Card. Upon termination all amounts paid in advance are forfeited. Termination of services must be requested in writing. I/We agree that upon termination of this service at any time, Coast Internet Access is authorised to recover any outstanding fees by deduction from the nominated credit card or by invoice.</p> | |
| Signature | Date |